

Dear Exhibitor:

Your company is exhibiting at the event below.

Please direct this service manual to the person in charge of your exhibit.



42nd Annual Buffalo Niagara Dental Meeting

Buffalo Niagara Convention Center

October 2-4, 2019

Hale Northeastern, Inc. is pleased to have been selected as the official service contractor. This exhibitor service manual contains information and order forms for many of the services we offer. We have found it most efficient if this manual gets to the person who is responsible for what happens in your booth. Please take time to read through it, complete the necessary forms and return them to us. Our goal is to help make your show participation a success.

Please refer to page 6 for your FREE TABLE SELECTION.

Please contact Hale's Customer Service Department with any questions at csr@haleexpo.com or 800-333-4253 and we will do our best to assist you with all your show needs. We appreciate the opportunity to serve you.



828 East Ferry Street - Buffalo, NY 14211 * Phone: (716) 896-6170 | Fax: (716) 896-8908 | Toll Free: (800) 333-4253 * www.haleexpo.com | email: csr@haleexpo.com



EXHIBITOR SERVICE MANUAL
Save Time and Money! Pre-Order by Sept 13th
and receive substantial discounts!

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Phone: (716) 896-6170 | Fax: (716) 896-8908 | Toll Free: (800) 333-4253
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EXHIBIT SPACE DETAILS

Each 10' x 10' exhibit booth(s) will be defined by 8' tall **BLUE/SIVER/BLUE** back drape with 32" tall **BLUE** dividing drape and will be identified by a 7" x 44" one-line ID sign. Booth(s) also include (1) wastebasket and (2) chairs. Booth(s) will include (1) free BARE table. **You may choose a 4' length, 6' length, or 8' length BARE table. Please select your table length from the FREE TABLE FORM, included. You may also use that form to raise your table to counter height, and/or add skirting. Charges apply to upgrade.**

EACH BOOTH SPACE INCLUDES ONE FREE BARE TABLE – YOU MUST SELECT A TABLE SIZE NOW ON PAGE 6 FROM THE CHOICES BELOW. FAILURE TO SELECT YOUR TABLE IN ADVANCE WILL RESULT IN YOUR BOOTH BEING EMPTY UPON YOUR ARRIVAL:

4'L x 24"W x 30"H

6'L x 24"W x 30"H

8'L x 24"W x 30"H

SEE FREE TABLE FORM FOR TABLE SELECTION – THESE CANNOT BE ORDERED ONLINE

EXHIBITOR HALL IS NOT CARPETED

ONLINE ORDERING NOW AVAILABLE

Please send an email to csr@haleexpo.com with the show name, company name and an email address that you would like a link to be sent to and our Customer Service Department will send a command to our online ordering server to send a secure email link and temporary password to the email address provided. Please note FREE TABLES cannot be ordered online.

DISCOUNT PRICE DEADLINE DATE: SEPTEMBER 13, 2019.

SHIPMENTS TO THE ADVANCE WAREHOUSE DEADLINE DATE: SEPTEMBER 13-SEPTEMBER 30, 2019

SHOW SCHEDULE

MOVE-IN DATES AND TIMES

Wednesday, October 2, 2019 9:00 AM - 5:00 PM

SHOW DATES AND TIMES

Wednesday, October 2, 2019 5:30 PM - 8:00 PM

Thursday, October 3, 2019 7:30 AM - 5:00 PM

Friday, October 4, 2019 7:30 AM - 1:30 PM

MOVE-OUT DATES AND TIMES

Friday, October 4, 2019 1:30 PM - 5:00 PM **(All Freight must be off the floor by 5:00 PM)**

VERY IMPORTANT

Please note: Outbound shipments must be scheduled by the exhibitor. Failure to schedule an outbound shipment by 5 PM Friday, October 4th will result in the shipment being forced onto the Official Show Carrier and will be forwarded to the addressed recipient. Any charges resulting from a forced shipment will be the responsibility of the exhibitor.

HALE SERVICE DESK

Hale Northeastern, Inc. will have a service desk staffed with a customer service representative to handle any last minute equipment needs or questions you may have. The desk will be operating during setup, show hours and dismantling of the show and will be located on the exhibit floor of the facility.

Please note: Orders can be accepted by mail, fax (716-896-8908) or may be scanned and emailed to csr@haleexpo.com. Full payment must accompany your order to qualify for the advance order discount. Telephone orders will not be accepted.

We hope this will be a successful marketing event and encourage you to call if we can help in any way!

Yours Very Truly,

HALE NORTHEASTERN, INC.
Exhibitor Services Department



PAYMENT POLICY
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**PLEASE BECOME FAMILIAR WITH THIS POLICY
BEFORE ORDERING ANY SERVICES**

GENERAL INFORMATION

Telephone orders will not be accepted. Please mail, fax (716-896-8908) or scan and email your order to csr@haleexpo.com.

Payment MUST accompany your order.

If you have any questions or special requirements, please contact our Exhibitor Services Department at csr@haleexpo.com.

Items cancelled at show site will be charged 50% of the original price. Refunds cannot be processed until 24 hrs. after the original charge.

Failure to pay within the terms of this Payment Policy will cause service charges to be assessed on all unpaid balances. The service charge rate is 2% per month or 24% per annum. In the event of default, the customer agrees to pay all costs of collections, including attorney fees and court costs.

PAYMENT FOR SERVICES

Hale Northeastern, Inc. requires payment at the time services are ordered. Hale also requires that all exhibitors using our services provide a credit card authorization with their initial order. The credit card authorization will be used to cover all services not paid for by the initial payment and balances left unpaid at the closing of the show. This may include labor, material handling and/or other onsite services.

METHOD OF PAYMENT

Hale Northeastern, Inc. accepts cash, company checks, Visa, MasterCard, American Express, Discover and ACH. A service charge of \$55.00 will be assessed to individuals or companies for returned checks or chargebacks.

PRE-ORDER DISCOUNTED PRICING – SAVE TIME & MONEY!

To qualify for the pre-order prices, your forms must be received on or before the pre-order date with payment in full. Late orders and orders without payment will be charged standard prices and placed on hold until payment is received.

TAX EXEMPT

If your company is tax exempt, a copy of your Tax Exempt Certificate (*not* Resale Certificate) must accompany your order. Your exemption MUST be issued in the state the show takes place in.

QUESTIONS AND ADJUSTMENTS

Any discrepancy in items ordered and items received or any complaint or question concerning services must be reported to the Hale Service Desk immediately. Your problems will be resolved and any valid adjustments in your account will be made at that time. Credits and adjustments will not be made based on information received after the show closes.



ORDER SUMMARY
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Company Name: _____ Booth No.(s): _____
 Phone No.: _____ Cell: _____ Booth Dimensions: _____
 Order Contact: _____ Email: _____

Credit Card Authorization (Will be used for Hale services only)

A CREDIT CARD IS REQUIRED TO BE ON FILE BEFORE ANY ORDER IS PROCESSED.

Please fill out the credit card information as requested below. This will authorize Hale Northeastern, Inc. to charge the amount of your order and any additional charges incurred as a result of show site orders placed by you or your representative to your credit card account.

We accept:



PLEASE PRINT LEGIBLY OR TYPE ALL INFORMATION

Card Type: Master Card Visa Discover American Express ACH
 Billing Address: _____ City: _____ State: _____ Zip: _____
 Credit Card Number: _____ Exp. Date: _____ V-Code: _____
 Name On Card: _____ Signature: _____

V-Code Location: MasterCard, Visa, Discover = 3-digit code on back, American Express = 4-digit code on front

PHONE ORDERS WILL NOT BE ACCEPTED

Please note that your signature above signifies your acceptance of Hale Northeastern's Payment Policy and Hale's Terms & Conditions of Contract. **By filling out this credit card authorization form, the card holder is authorizing Hale Northeastern, Inc. to charge for all services that were not charged during initial payment and any unpaid balance at the close of the show.** Charges may include (but are not limited to) onsite labor ordered, material handling charges for shipments received onsite and or any other services that were ordered by the exhibitor onsite.

Any charges made to your credit card by Hale Northeastern, Inc. will appear on your credit card statement as a charge from **Hale Northeastern, Inc.**

*** PLEASE ENSURE THAT YOUR COMPANY NAME APPEARS ON ALL FORMS AND ENTER ALL PAGE TOTALS HERE ***

FREE TABLE FORM (SEE PAGE 6 - ADDITIONAL CHARGES MAY APPLY)	\$
BULK CARPET	\$
BOOTH FLOORING & SPECIAL BACK DRAPE	\$
TABLES & PEDESTALS	\$
CHAIRS & ACCESSORIES	\$
RENTAL DISPLAY	\$
STANDARD BOOTH SIGN	NO CHARGE
SPECIAL SIGNS & BANNERS	\$
SIGN HANGING	\$
BOOTH CLEANING	\$
INSTALLATION & DISMANTLING LABOR & FORKLIFT SERVICE- Straight-Time: M-F 8am-4pm. Overtime: M-F before 8am after 4pm and on weekends and holidays.	\$
SHIPPING INFORMATION / MATERIAL HANDLING	\$
(Actual weights will be billed at show close)	
Important: There is a charge for sending your freight/ boxes/packages to the Advance Warehouse or Direct to show-site. Please see the Shipping & Material Handling form for details.	
SUBTOTAL	\$
ADD 8.75% SALES TAX	\$
TOTAL	\$
ELECTRIC, PHONE, INTERNET, AIR, WATER FORMS - RETURN TO THE BNCC	(Do not include in total here)

*Exempt customers must provide a tax-exempt certificate for the state the show takes place in. Resale certificates will not qualify for sales tax exempt status. Orders can be accepted by mail, fax (716-896-8908) or may be scanned and emailed to csr@haleexpo.com



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Company Name: _____ Phone No.: _____ Booth No.: _____
Billing Address: _____ City/State: _____ Zip: _____
Print name as it appears on card: _____ Signature: _____
Account#: _____ Exp. Date: ____/____/____ V-Code: _____

V-Code: MC, Visa, Discover = 3-digit code on back, American Express = 4-digit code on front

Your credit card statement will read "Hale Northeastern, Inc."

Important

ONE 30"H BARE TABLE is included in your booth at no additional cost.

Please check off your preferred table length:

_____ 4' Long Table _____ 6' Long Table _____ 8' Long Table

FAILURE TO SELECT YOUR TABLE IN ADVANCE WILL RESULT IN YOUR BOOTH BEING EMPTY UPON YOUR ARRIVAL

The Options Below Require Payment:

PLEASE COMPLETE THE CREDIT CARD AUTHORIZATION AT THE TOP OF THIS FORM

If you would like to add table skirting to the 30"H BARE table that's provided, please check table size.

_____ 4'L x 30"H @ \$40.00 _____ 6'L x 30"H @ \$50.00 _____ 8'L x 30"H @ \$60.00

Skirt Color Option:

PURPLE

Alternate colors will not be available for this event.

If you would like to raise the 30"H BARE table to 42"H BARE counter-height table, the price is \$15.

Please check table size.

_____ 4'L x 42"H @ \$15.00 _____ 6'L x 42"H @ \$15.00 _____ 8'L x 42"H @ \$15.00

If you would like to raise the 30"H table to a 42"H skirted table, please check table size with payment.

_____ 4' L x 42" H @ \$65.00 _____ 6' L x 42" H @ \$75.00 _____ 8' L x 42" H @ \$85.00

Skirt Color Option:

PURPLE

Alternate colors will not be available for this event.

Free Table Page Total: _____



BULK CARPET/PAD
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Company Name: _____ Booth No.: _____
 Order Contact: _____ Phone No: _____

All bulk carpet orders must be received no later than September 20, 2019 to guarantee your order.

Bulk area exhibit carpet will consist of multiple 10' wide carpeting that will be seamed together with double faced carpet tape on all internal seams and will be taped along perimeter edges. When ordered in advance, dye lots of the carpeting will be matched as close as possible. If ordered on show site, matching dye lots of the carpet cannot be guaranteed.

BULK CARPET/BULK PAD

Bulk Carpet & Bulk Pad pricing is for all area carpets 20'x30' and over.

Pre-Order Deadline Date: September 13, 2019. Bulk Carpet Orders received after September 13, 2019 are Standard Orders.

	<u>Pre-Order</u>		<u>Standard Order</u>		<u>Total</u>
Bulk Carpet	\$1.25/sq. ft.		\$3.00/sq. ft.		
Calculate Square Feet:	_____ ft.	x	_____ ft.	=	_____ sq. ft. \$ _____
Bulk Pad	\$0.85/sq. ft.		\$1.00/sq. ft.		
Calculate Square Feet:	_____ ft.	x	_____ ft.	=	_____ sq. ft. \$ _____

SPECKLED BLUE

Alternate colors will not be available for this event

Orders can be accepted by mail, fax (716-896-8908) or may be scanned and emailed to: csr@haleexpo.com

Bulk Carpet/Pad Page Total: _____



BOOTH FLOORING & SPECIAL BACK DRAPE
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Company Name: _____ Booth No.(s): _____
 Order Contact: _____ Phone No.: _____

Standard Booth Carpet (for inline pipe & drape exhibit spaces)

Standard inline exhibit booth carpet will be taped on the aisle sides only. Additional taping can be ordered below. **Aisles will not be carpeted.**

Size	Pre-Order Price	Standard Order Price	Quantity	Total
9' x 10'	\$127.08	\$149.50	_____	_____
9' x 20'	\$255.00	\$300.00	_____	_____
9' x 30'	\$379.53	\$446.50	_____	_____
9' x 40'	\$506.60	\$596.00	_____	_____
20' x 20'	\$506.60	\$596.00	_____	_____
Longer sizes, divide length by 10 and multiply price:	\$127.08	\$149.50	_____	_____
Standard Booth Carpet Subtotal:			_____	_____

SPECKLED BLUE
 Alternate colors will not be available for this event

Carpet Padding, Carpet Taping & Visqueen (Heavy-Duty Plastic to Protect Carpet)

Item	Pre-Order Price	Standard Order Price	Quantity	Total
9' x 10'	\$76.93	\$90.50	_____	_____
9' x 20'	\$152.58	\$179.50	_____	_____
9' x 30'	\$228.65	\$269.00	_____	_____
9' x 40'	\$306.00	\$360.00	_____	_____
20' x 20'	\$306.00	\$360.00	_____	_____
Longer sizes, divide length by 10 and multiply price:	\$76.93	\$90.50	_____	_____
Additional taping: Total feet: _____		X \$.45	_____	_____
Visqueen	Pre-Order Price	Standard Order Price		
	\$.77/sq. ft.	\$.90/sq. ft.		
Calculate sq. ft.: _____ ft. x _____ ft. = _____				
Carpet Padding, Carpet Taping & Visqueen Subtotal:			_____	_____

Special Back Drape (includes bases, 8' posts and crossbars)

Please note, 3' high or 8' high drape may be available at show site in show colors only. If another color is required, it must be ordered in advance.

Size	Pre-Order Price	Standard Order Price	Quantity	Total
3' High Drape	\$6.38 Ln. ft.	\$7.50 Ln. ft.	_____ Ln. ft.	_____
8' High Drape	\$8.93 Ln. ft.	\$10.50 Ln. ft.	_____ Ln. ft.	_____
12' High Drape	\$15.73 Ln. ft.	\$18.50 Ln. ft.	_____ Ln. ft.	_____
Special Back Drape Subtotal:			_____	_____

Please check DRAPE color choice

<input type="checkbox"/> Beige	<input type="checkbox"/> Burgundy	<input type="checkbox"/> Lime	<input type="checkbox"/> Red
<input type="checkbox"/> Black	<input type="checkbox"/> Dusty Rose	<input type="checkbox"/> Orange	<input type="checkbox"/> Silver
<input type="checkbox"/> Blue	<input type="checkbox"/> Forest Green	<input type="checkbox"/> Peach	<input type="checkbox"/> White
<input type="checkbox"/> Brown	<input type="checkbox"/> Gold	<input type="checkbox"/> Purple	

Tackboard

Description	Pre-Order Price	Standard Order Price	Quantity	Total
Tackboard, 4' x 8' One-sided	\$87.98	\$103.50	_____	_____
Tackboard, 4' x 8' Dbl.-sided	\$130.90	\$154.00	_____	_____
Clear Packing Tape	\$9.78	\$11.50	_____	_____
Double-face Tape	\$21.68	\$25.50	_____	_____
Tackboard Subtotal:			_____	_____

Booth Carpet & Special Back Drape Page Total: _____



**TABLES, PEDESTAL TABLES &
TABLE RISERS**
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Draped Display Tables (6' and 8' tables are skirted on 3 sides only. To have 4th side draped, see 4th side draping below.)

Size	Pre-Order Price	Standard Order Price	Quantity	Total
4' x 2' x 30" Tall	\$71.40	\$84.00	_____	_____
6' x 2' x 30" Tall	\$89.25	\$105.00	_____	_____
8' x 2' x 30" Tall	\$122.19	\$143.75	_____	_____
4' x 2' x 42" Tall	\$87.55	\$103.50	_____	_____
6' x 2' x 42" Tall	\$105.40	\$124.00	_____	_____
8' x 2' x 42" Tall	\$132.60	\$156.00	_____	_____
4 th Side Draping	\$59.50	\$70.00	_____	_____
Table Drape Only	\$59.50	\$70.00	_____	_____
Draped Table Subtotal:				_____

PURPLE
Alternate colors will not be available
for this event

Undraped Display Tables

Size	Pre-Order Price	Standard Order Price	Quantity	Total
4' x 2' x 30" Tall	\$28.48	\$33.50	_____	_____
6' x 2' x 30" Tall	\$36.98	\$43.50	_____	_____
8' x 2' x 30" Tall	\$43.99	\$51.75	_____	_____
4' x 2' x 42" Tall	\$34.85	\$41.50	_____	_____
6' x 2' x 42" Tall	\$41.23	\$48.50	_____	_____
8' x 2' x 42" Tall	\$51.00	\$60.00	_____	_____
Vinyl Topper	\$10.00	\$10.00	_____	_____
Undraped Table Subtotal:				_____



Table Risers (Draped in White)

Item Description	Pre-Order Price	Standard Order Price	Quantity	Total
4' x 10" Table Riser	\$30.60	\$36.00	_____	_____
6' x 10" Table Riser	\$36.98	\$43.50	_____	_____
8' x 10" Table Riser	\$45.90	\$54.00	_____	_____
Table Risers Subtotal:				_____

Undraped Pedestal Tables & Spandex Covers

Item Description	Pre-Order Price	Standard Order Price	Quantity	Total
30" Tall Pedestal Table	\$73.10	\$86.00	_____	_____
42" Tall Pedestal Table	\$82.88	\$97.50	_____	_____
Spandex Cover	\$29.75	\$35.00	_____	_____
Pedestal Tables & Spandex Cover Subtotal:				_____

Please check SPANDEX color choice:
 Black Blue (42" only) White (42" only)

Table Page Total: _____



CHAIRS & ACCESSORIES
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Company Name: _____ Booth No.(s): _____
 Order Contact: _____ Phone No.: _____

Chairs & Stools (Grey Fabric)











<u>Item Description</u>	<u>Pre-Order Price</u>	<u>Standard Order Price</u>	<u>Quantity</u>	<u>Total</u>
Padded Side Chair	\$39.10	\$46.00	_____	_____
Padded Stool	\$48.88	\$57.50	_____	_____

Chairs & Stools Subtotal: _____

Accessories

<u>Item Description</u>	<u>Pre-Order Price</u>	<u>Standard Order Price</u>	<u>Quantity</u>	<u>Total</u>
Wastebasket	\$13.60	\$16.00	_____	_____
Literature Rack: 6 slot	\$73.31	\$86.25	_____	_____
Bag Rack	\$33.15	\$39.00	_____	_____
8' Post & Base	\$16.58	\$19.50	_____	_____
Crossbar	\$8.50	\$10.00	_____	_____
Floor Easel	\$21.68	\$25.50	_____	_____
22" x 28" Sign Frame	\$33.58	\$39.50	_____	_____
2' x 8" Grid Wall	\$17.00	\$20.00	_____	_____
Grid Wall Hook	\$1.00	\$1.00	_____	_____

Accessories Subtotal: _____

Item Pictures				
Chairs & Stools	Accessories			
				
Padded Side Chair	Wastebasket	Literature Rack	Bag Rack	Grid Wall Hook
				
Padded Stool	8' Post & Base & Crossbar	Floor Easel	22" x 28" Chrome Sign Frame	2'x8' Grid Wall

Chairs & Accessories Page Total: _____



RENTAL DISPLAY
Note: These items are not available after September 25, 2019.

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 Order Contact: _____ Phone No.: _____

READY WHEN YOU ARRIVE - WALK AWAY AT THE CLOSE OF THE SHOW



SOME ITEMS ILLUSTRATED ARE OPTIONAL

10'W x 8'T x 19"D RENTAL DISPLAY... \$1,344.70

Standard booth color is: White Sintra (Solid Plastic Material)

Special colors of Sintra are available on request at 10% additional charge

The following items are included:

- * 3 Back wall panels – Total size being 8' high by 10' wide.
- * 2 Side wall return panels - 19" wide by 8' high
- * 10' of carpet - your choice of color (see listing on Carpet Rental Form)
- * Header sign in block lettering and your choice of color (logos, special lettering is available at additional cost)
- * Daily Vacuuming

Header Copy: _____
 Color Choice: _____
 Carpet Color: _____

<u>Description</u>	<u>Pre-Order Price</u>	<u>Standard Order</u>	<u>Quantity</u>	<u>Total</u>
Standard Rental Exhibits:	\$1,344.70	\$1,582.00	_____	\$ _____
ADDITIONAL OPTIONS:				
White cabinet 42" high, 18" deep - with doors & shelf	\$105.40	\$124.00	_____	\$ _____
White shelf with brackets 8" deep, 39" wide	\$23.80	\$28.00	_____	\$ _____
Side return 3' high (to front of booth, not shown)	\$87.98	\$103.50	_____	\$ _____

Other Furniture Accessories Available. Please Contact Hale.

TOTAL CHARGES FOR BOOTH RENTAL & ACCESSORIES:
 Please enter the total on the Order Summary (Applicable taxes not included) \$ _____

The Last day to receive **Pre-Order Prices September 13, 2019**. Orders received after **September 13, 2019** are Standard Orders.
Orders can be accepted by mail, fax (716-896-8908) or may be scanned and emailed to csr@haleexpo.com.



ID BOOTH SIGN
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Company Name: _____

Booth No. (s): _____

STANDARD BOOTH SIGNS WILL BE AUTOMATICALLY
PRINTED WITH YOUR COMPANY NAME

IF YOU WOULD PREFER YOUR INDIVIDUAL SIGN
TO BE PRINTED DIFFERENTLY, PLEASE USE THIS FORM
TO INDICATE THE CHANGES.

IF NO CHANGES ARE REQUIRED, YOU DO NOT NEED TO RETURN THIS FORM TO HALE NORTHEASTERN, INC.

Please print or type revised sign copy here and return by mail,
fax (716-896-8908) or scan and email to: csr@haleexpo.com

7" X 44" ID SIGN

Line 1: _____

Line copy may not exceed 26 characters, including spaces.

Sign font will be 2" Helvetica, Medium Block.

Other signs may be ordered from the Special Sign Form.



SPECIAL SIGNS
 Sign Orders received after Sept. 13th
 add 50% to the listed Price.

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Company Name: _____
 Email Address: _____

Booth No.(s): _____
 Contact Name: _____

SIGNS ARE A TERRIFIC WAY TO GET YOUR MESSAGE OUT!

With our wide selection of fonts, colors, graphics and backing material, we can make a terrific looking sign to meet your specific needs. Hale's Sign and Banner Department also has the ability to add your logo to your order or our in-house graphic artists can work with you to reproduce a logo or create one! Add clipart or specific images to give a more eye-catching look. Proofs will be sent back via email for your review and approval.

All sign prices below include up to two (2) color copies with simple text with no more than twenty-four (24) words on your choice of white backing material.

Logos, graphics, additional background colors, specialized design work, heavy copy or different sizes will be quoted upon request.

EXAMPLES OF STANDARD SIZES

22" x 28"	22" x 14"	14" x 44"	4' x 8'	3' x 4'
Standard Sign Holder Size <input type="checkbox"/> \$74.20	Common Table Top Size <input type="checkbox"/> \$58.50	Double height of Standard Booth Sign <input type="checkbox"/> \$74.20	<input type="checkbox"/> \$263.70	<input type="checkbox"/> \$113.30

Copy Color

Color 1: _____
 Color 2: _____

Orientation

Landscape
 Portrait

Description

22" x 28" Sign
 22" x 14" Sign
 14" x 44" Sign
 4' x 8' Sign
 3' x 4' Sign
 Grommets (ea.)
 Easel Back

Pre-Order Price

\$74.20
 \$58.50
 \$74.20
 \$263.70
 \$113.30
 \$2.00
 \$2.75

Quantity

Total

Material Choice

Foamcore – Foam center with white paper surfaces
 Coroplast – Corrugated plastic – Most durable (Colors available)
 Poster Board – White poster board / Sign card only

Subtotal: _____

Double Sided

Add 75% to Subtotal: _____

Subtotal 2: _____

Ordered After Sept. 13th

Add 50% to Subtotal 2: _____

Special Sign Page Total: _____

Please Indicate Sign Copy Here:



BANNERS
Banner Orders received after Sept. 13th
add 50% to the listed Price.

828 East Ferry Street - Buffalo, NY 14211
Phone: (716) 896-6170 | Fax: (716) 896-8908 | Toll Free: (800) 333-4253
www.haleexpo.com | email: csr@haleexpo.com

42nd Annual Buffalo Niagara Dental Meeting
Buffalo Niagara Convention Center
October 2-4, 2019

Company Name: _____

Booth No.(s): _____

Email Address: _____

Contact Name: _____



All banners come standard with grommets spaced every two feet for easy hanging. If needed, pockets can be created on the top hem and the bottom hem instead of grommets.

<u>Font Color</u>	<u>Orientation</u>	<u>Description</u>	<u>Pre-Order Price</u>	<u>Quantity</u>	<u>Total</u>
Color 1: _____	<input type="checkbox"/> Horizontal	2' x 8' Banner	\$144.72	_____	_____
Color 2: _____	<input type="checkbox"/> Vertical	3' x 8' Banner	\$198.28	_____	_____
		Custom Size	Call For Pricing	_____	_____
		Add Logo	Call For Pricing	_____	_____
		Grommets Every 2'	Standard	_____	_____
		Add'l Grommets (ea.)	\$2.00	_____	_____
		Background Color Other Than White	\$25.00	_____	_____
			Subtotal:	_____	_____
			Double Sided	Add 75% to Subtotal:	_____
			Subtotal 2:	_____	_____
			Ordered After Sept. 13th	Add 50% to Subtotal 2:	_____
			Banner Page Total:	_____	_____

Acceptable File Formats For Artwork

Vectorized Artwork – is the preferred format for artwork containing logos and fonts because it allows for exact reproduction without any loss of quality. These files are commonly produced with programs such as Adobe Illustrator or Corel Draw. Common file extensions for Vectorized artwork are: .eps, .pdf, .ai or .cdr

Rasterized Artwork – is the preferred choice for photo reproduction. Raster images can be resized only with the amount of information contained within the image. Higher resolution images will scale up better than low resolution images. **To prevent unsatisfactory results, Hale Northeastern, will not use web images for reproduction on signage.** Common file extensions for rasterized images are: .psd, .tif, .jpg (although .eps and .pdf can also contain raster images)

Please note, .eps and .pdf can also contain raster images as well (less preferred).

If you need a quote for specific services or would like to speak with one of our graphic artists, please call us at 800-333-4253 and ask for the Sign Department

Files Upload Info: FTP Server: [ftp.haleexpo.com](ftp://ftp.haleexpo.com) User: **upload-user** Password: **upload-to-hale**

It's our business to make your business look good!



SIGN HANGING
 Save Time and Money! Pre-Order by Sept. 13th
 and receive substantial discounts!

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42nd Annual Buffalo Niagara Dental Meeting
 Buffalo Niagara Convention Center
 October 2-4, 2019

Company Name: _____ Booth No.(s): _____
 Order Contact: _____ Phone No.: _____

TO GUARANTEE SIGN HANGING, SIGNS/BANNERS MUST BE ON SHOWSITE BY:
Tuesday, October 1, 2019

Banners not received by this date will be installed at the discretion of the decorator.
 Failure to adhere to this deadline date may result in an inability to have your sign/banner installed.

HANGING SIGN RATES & RESTRICTIONS

Pre-Order Deadline Date: September 13, 2019. Orders received after September 13, 2019 are Standard Orders.

- PRE-ORDER PRICE: \$250.00** TO INSTALL AND TAKE DOWN YOUR FIRST SIGN
 EACH ADDITIONAL SIGN TO BE HUNG IN THE SAME BOOTH WILL COST \$100.00
- STANDARD ORDER PRICE: \$325.00** TO INSTALL AND TAKE DOWN YOUR FIRST SIGN
 EACH ADDITIONAL SIGN TO BE HUNG IN THE SAME BOOTH WILL COST \$130.00

Hale Northeastern, Inc. is responsible for the installation of all signs hung from the ceiling beams. No exhibitor or I & D company will be allowed to hang signs. A sketch of your sign with dimensions and weight must be sent to Hale no later than one week prior to the first day of setup.

All signs to be hung from the ceiling must be delivered to show site on the first day of setup, or other arrangements may be made by calling our office.

In addition to all of the above, your hanging sign must comply with show management rules and regulations. If you are in doubt regarding compliance, please contact show management before completing and returning this form to Hale Northeastern, Inc.

Please complete the following information:

Number of feet from floor to top of sign : _____ ft.
 Number of feet in from left side: _____ ft.
 Number of feet in from front aisle: _____ ft.

Does your sign require electrical connection?: NO YES
 (If YES, please complete the Electrical form included in this packet.)

Restrictions

Installation and removal times will be established by Hale Northeastern, Inc. per the availability of the hall and access to area under the location of the sign to be hung.

PAGE SUMMARY	
Total Services:	\$ _____
Please enter the total on the Order Summary	
(Applicable taxes not included)	

Orders can be accepted by mail, fax (716) 896-8908 or scanned and emailed to csr@haleexpo.com



BOOTH CLEANING
 Save Time and Money! Pre-Order by Sept. 13th
 and receive substantial discounts!

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42nd Annual Buffalo Niagara Dental Meeting
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 October 2-4, 2019

Company Name: _____ Booth No.(s): _____
 Order Contact: _____ Phone No.: _____

PLEASE NOTE: SHOW MANAGEMENT PROVIDES CLEANING OF AISLES ONLY

*** OPENING DAY CLEANING IS NOT INCLUDED IN BOOTH PACKAGE ***

Booth Size	Cost for Opening Day Cleaning Only	Cost for Daily Cleaning Includes Opening Day	Total
10' x 10'	\$30.00	\$90.00	
10' x 20'	\$60.00	\$180.00	
10' x 30'	\$90.00	\$270.00	
10' x 40'	\$120.00	\$360.00	
20' x 20'	\$120.00	\$360.00	
20' x 30'	\$180.00	\$540.00	
20' x 40'	\$240.00	\$720.00	

Booth Cleaning Page Total: _____



**INSTALLATION & DISMANTLING
LABOR & FORKLIFT SERVICE**
Save Time and Money! Pre-Order by Sept. 13th
and receive substantial discounts!

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42nd Annual Buffalo Niagara Dental Meeting
Buffalo Niagara Convention Center
October 2-4, 2019

Company Name: _____ Booth No.(s): _____

Order Contact: _____ Phone No.: _____

Installation & Dismantling Labor (Please select if labor will be supervised by the onsite show representative or if Hale personnel will supervise the setup)

Straight Time Rate: \$60.75 (M-F 8 AM – 4 PM)

Overtime Rate: \$91.13 (M-F before 8 AM, after 4 PM - Weekends, Holidays)

SUPERVISED BY EXHIBITOR PERSONNEL – Starting time can be guaranteed only in those instances where men are requested to start at 8 AM unless the beginning of the show set-up time is later in the day. We will make every effort to accommodate later starting times; however, it is impossible to gauge the completion of previously-assigned jobs. Exhibitors must sign labor out at the service desk to avoid continuation of charges. Labor will be billed in one (1) hour increments with a minimum of one (1) hour.

	<u>Date of Service</u>	<u>Start Time</u>	<u>No. of Workers</u>	<u>Approx. Hours Per Person</u>	=	<u>Total Hours</u>	@	<u>Hourly Rate</u>	=	<u>Estimated Total Cost</u>
Installation	_____	_____	X	_____	=	_____	@	_____	=	_____
Installation	_____	_____	X	_____	=	_____	@	_____	=	_____
Dismantle	_____	_____	X	_____	=	_____	@	_____	=	_____
Dismantle	_____	_____	X	_____	=	_____	@	_____	=	_____

Onsite Supervisor Name: _____ Cell Number: _____

Straight Time Rate: \$60.75 (M-F 8 AM – 4 PM)

Overtime Rate: \$91.13 (M-F before 8 AM, after 4 PM - Weekends, Holidays)

SUPERVISED BY HALE NORTHEASTERN PERSONNEL – Supervision will be provided by Hale Northeastern, Inc. and **all pertinent information should be forwarded with this order, including blueprints, set-up instructions, photographs and shipping information.** Labor will be billed in one (1) hour increments with a minimum of one (1) hour. An additional charge of 30% will be added for Hale supervision.

	<u>Date of Service</u>	<u>Start Time</u>	<u>No. of Workers</u>	<u>Approx. Hours Per Person</u>	=	<u>Total Hours</u>	@	<u>Hourly Rate</u>	=	<u>Estimated Total Cost</u>
Installation	_____	_____	X	_____	=	_____	@	_____	=	_____
Installation	_____	_____	X	_____	=	_____	@	_____	=	_____
Dismantle	_____	_____	X	_____	=	_____	@	_____	=	_____
Dismantle	_____	_____	X	_____	=	_____	@	_____	=	_____

Add 30% For Hale Supervision (Total x 1.3): _____

Forklift Service (Price includes forklift and operator)

Straight Time Rate: \$120.75 (M-F 8 AM – 4 PM)

Overtime Rate: \$181.13 (M-F before 8 AM, after 4 PM - Weekends, Holidays)

Check in at the Hale Service Desk before your requested scheduled time. Please note, requested times are projections and Hale Northeastern will make every effort to meet those requested times, but in some circumstances, forklifts may be occupied doing other tasks. Due to liability risks, forklifts may only be operated by authorized and insured Hale Northeastern employees. Forklift Service will be charged with a one (1) hour minimum and then in half (1/2) hour increments thereafter during a single use period.

	<u>Date of Service</u>	<u>Start Time</u>	<u>No. of Workers</u>	<u>Approx. Hours</u>	=	<u>Total Hours Per Person</u>	@	<u>Hourly Rate</u>	=	<u>Estimated Total Cost</u>
Installation	_____	_____	X	_____	=	_____	@	_____	=	_____
Installation	_____	_____	X	_____	=	_____	@	_____	=	_____
Dismantle	_____	_____	X	_____	=	_____	@	_____	=	_____
Dismantle	_____	_____	X	_____	=	_____	@	_____	=	_____

Plastic Banding (Per pallet and includes labor): **\$32.00**

Shrink Wrap (Per pallet and includes labor): **\$32.00**

If Labor must be cancelled, Hale Northeastern, Inc. requires 24-hour advance notice. A one-hour, per man, no-show charge will be assessed if cancellations are not called in 24 hours prior to the date & time requested.

Installation & Dismantling Labor & Forklift Service Page Total: _____

PLEASE MAKE SURE EVERY PIECE TO SHIP IS LABELED & EXHIBITOR INFORMATION IS COMPLETE

These labels are provided for your shipping convenience. Place one on each piece to be shipped to ensure proper delivery (please note that one label is for the Advance Warehouse and one is for Direct to Show Site). If more labels are needed, copies are acceptable. Shipments arriving without this information will not be accepted by Hale Northeastern at the Advance Warehouse or on Show Site.

Please do not return label to Hale Northeastern

ADVANCE TO WAREHOUSE

SEND MATERIALS TO THIS LOCATION IF YOUR SHIPMENT IS SCHEDULED TO ARRIVE BETWEEN: Friday, September 13 – Monday, September 30, 2019.

FREIGHT LABEL

SHIP TO:

Hale Northeastern
c/o Buffalo Niagara Dental Meeting
828 East Ferry St.
Buffalo, NY 14211

SHOW INFORMATION

42nd Annual Buffalo Niagara
Dental Meeting
Buffalo Niagara Convention Center
October 2-4, 2019

Booth# _____

Exhibitor Name: _____

Contact Name: _____

Phone#: _____

DIRECT TO SHOW SITE

SEND MATERIALS TO THIS LOCATION IF YOUR SHIPMENT IS SCHEDULED TO ARRIVE ON OR AFTER: Tuesday, October 1, 2019.

FREIGHT LABEL

SHIP TO:

Buffalo Niagara Convention Center
c/o Hale Northeastern / BNDM
153 Franklin Street
Pearl Street Loading Dock
Buffalo, NY 14202

SHOW INFORMATION

42nd Annual Buffalo Niagara
Dental Meeting
Buffalo Niagara Convention Center
October 2-4, 2019

Booth# _____

Exhibitor Name: _____

Contact Name: _____

Phone#: _____



MATERIAL HANDLING

828 East Ferry Street - Buffalo, NY 14211
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www.haleexpo.com | email: csr@haleexpo.com

42nd Annual Buffalo Niagara Dental Meeting
 Buffalo Niagara Convention Center
 October 2-4, 2019

Company Name: _____ Booth No.(s): _____

Billing Address: _____ City/State: _____ Zip: _____

Phone No.: _____ Cell: _____ Email: _____

Print name as it appears on card: _____ Signature: _____

Account#: _____ Exp. Date: ____/____/____ V-Code: _____

V-Code: MasterCard, Visa, Discover = 3-digit code on back, American Express = 4-digit code on front

***** MATERIAL HANDLING NEEDS MUST BE COMMUNICATED IN ADVANCE *****

Shipments arriving at either the Advance Warehouse or Direct to show site without prior notification will not be released until payment is received and an authorized signature from the exhibitor is obtained, regardless of having a credit card on file.

Inbound Shipping & Material Handling

	No. of Pieces	Est. Total Weight	Carrier(s)	Minimum Rate 25 lbs. Single Package Minimum or 26 lbs. – 200 lbs. Min. Shipment Rate	How to Calculate Total Material Handling Charges
Advance Warehouse Rate For Shipments Arriving (September 13 – September 30, 2019)				\$74.75 / hundredweight Min. 200 lbs. Per Shipment Minimum Charge = \$149.50	(Total Weight / 100) x \$74.75 Minimum Charge = \$149.50
Direct to Show Site Rate For Shipments Arriving on or after (October 1, 2019)				\$68.50 / hundredweight Min. 200 lbs. Per Shipment Minimum Charge = \$137.00	(Total Weight / 100) x \$68.50 Minimum Charge = \$137.00
Small Package Rate For Direct to Show Site ONLY For <u>Single</u> Package 25 lbs. and Under				\$25.00 / per package (Single Package Shipment Only) Minimum Charge = \$25.00	\$25.00 Single Package Only

BILLED WEIGHT is based on incoming weight, whether the above services are used completely or in part. The weight is rounded up to the nearest one hundred pounds (100 lbs.) and is taken from the INBOUND BILL OF LADING and/or the Certified Weight Ticket. Shipments arriving without a specified weight on the Bill of Lading will be assigned an approximate weight by Hale. This weight will prevail. THERE IS A 200 lbs. MINIMUM CHARGE ON ALL SHIPMENTS OVER 25 lbs.

Inbound Advance Warehouse pricing includes:

- Signing and accepting shipment on behalf of exhibitor at Advance Warehouse.
- Loading and transport from Advance Warehouse to Show Site.
- Unloading at Show Site loading dock and delivery to exhibit space.
- Pickup, storage and return of empty shipping containers during the show.
- Transport from exhibit space to loading dock and loading of shipment onto carrier of choice after the show.

All other inbound pricing includes:

- Signing and accepting shipment on behalf of exhibitor at Show Site.
- Unloading at Show Site loading dock and delivery to exhibit space.
- Pickup, storage and return of empty shipping containers during the show.
- Transport from exhibit space to loading dock and loading of shipment onto carrier of choice after the show.

Outbound Shipping & Material Handling Only (If shipping inbound, this is included in pricing above – this section is not applicable)

	No. of Pieces	Est. Total Weight	Carrier(s)	Minimum Rate 25 lbs. Single Package Minimum or 26 lbs. – 200 lbs. Min. Shipment Rate	How to Calculate Total Material Handling Charges
Outbound Regular Rate				\$50.00 / hundredweight Min. 200 lbs. Per Shipment Minimum Charge = \$100.00	(Total Weight / 100) x \$50.00 Minimum Charge = \$100.00
Small Package Rate For Single Packages 25 lbs. or less				\$25.00 / per package (Single Package Shipments Only) Minimum Charge = \$25.00	\$25.00 Single Package Only

To insure proper handling, all outbound shipping Bills of Lading must be turned into the Hale Service Desk whether or not the Official Show Carrier will be used. If the shipment will be going outbound on a carrier other than the Official Show Carrier, exhibitors must make arrangements to have the shipment picked up before **5:00 PM, Friday, October 4, 2019**. To ensure the floor is clear for the next event, shipments not picked up by **5:00 PM, Friday, October 4, 2019** will be forced shipped on the Official Show Carrier. Any charges resulting from a forced shipment will be the responsibility of the exhibitor.

Please note, outbound FedEx or UPS shipments must now be scheduled by the shipping party. There is a charge for FedEx and UPS to pickup outbound shipments from convention and exhibiting facilities. Failure to schedule with FedEx or UPS will result in the shipment being forced onto the Official Show Carrier and will be forwarded to the addressed recipient. Any charges resulting from a forced shipment will be the responsibility of the exhibitor.

Shipping & Material Handling Page Subtotal: _____ x 8.75% tax = Total: _____
 (200 lb. Minimum Charge)



MATERIAL HANDLING LIMITS OF RESPONSIBILITY

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MATERIAL HANDLING LIMITS OF LIABILITY AND RESPONSIBILITY

- 1. Hale Northeastern Inc. shall not be responsible for damage to uncrated materials, materials improperly packed, or concealed damage.
2. Hale Northeastern Inc. shall not be responsible for loss, damage, theft, or disappearance of exhibitor's materials after same have been delivered to exhibitor's booth and left unattended.
3. Shipments received without receipts, freight bills, or specified unit counts on receipts or freight bills (i.e., one lot, 800 cu. ft., etc.), such as UPS or van lines will be delivered to the exhibitor's booth without guarantee of piece count or condition.
4. Hale shall not be responsible for loss, damage, theft or disappearance of materials before they are picked up from exhibitor's booth for re-loading after the show.
5. Hale shall not be responsible for any loss, damage, or delay due to fire, acts of God, strikes, lockouts or work stoppages of any kind, or to any cause beyond its control.
6. Hale shall not be liable to any extent whatsoever for any actual, potential, or assumed loss of profits or revenues, or for any collateral costs, which may result from any loss or damage to an exhibitor's materials which may make it impossible or impractical to exhibit same.
7. The consignment or delivery of a shipment to Hale by an exhibitor, or by any shipper to or on behalf of the exhibitor, shall be construed as an acceptance by such exhibitor (and/or other shipper) of the terms and conditions set forth in this bulletin.
8. Hale shall not be responsible for theft or damage while empty crates are in storage.
9. Material left behind without orders at the Material Handling Desk may be classified as abandoned. The Material Handling Contractor shall not be responsible for same.
10. EXHIBITORS ARE URGED TO CARRY ALL-RISK INSURANCE covering your materials against damage, loss and all other hazards from the time shipments are made prior to the show until shipments are received back after the show.
Please be sure that your insurance coverage is effective from the time your equipment leaves its point of origin until its return to its final destination after the show.

PAYMENT POLICY & SHIPMENTS

- Hale Northeastern must have a valid credit card on file before freight will be delivered to your booth. Collect shipments will not be accepted. Please complete the credit card authorization provided in this kit. Shipping / Material Handling charges will be incurred at the close of the show.
All shipments must adhere to the arrival dates listed. Shipments arriving prior to move-in time must be consigned to the advance shipping warehouse.
We cannot guarantee shipment arrival times. Please be sure to request that your carrier delivers your total shipment at one time.
BILLED WEIGHT is based on incoming weight, whether the above services are used completely or in part. The weight is rounded up to the nearest one hundred pounds (100 lbs.) and is taken from the INBOUND BILL OF LADING and/or the Certified Weight Ticket.

ORDER FOR MATERIAL HANDLING SERVICES

We hereby authorize Hale Northeastern Inc. to handle our shipment(s) in accordance with the information set forth above in the "Limits of Liability" section of this form, and we further agree to the following:

- A. We agree to the "limitations of Hale's Liability and Responsibility" as set forth above.
B. We agree that Hale's liability shall be limited to any loss or damage which results solely from Hale's negligence in the actual physical handling of the items comprising our shipment(s), and not for any other type of loss or damage.
C. With particular reference to subparagraphs A and B of the above, we agree, in connection with the receipt, handling, storage, and re-loading of our materials at the convention site (as distinct from Hale's warehouse), that Hale will provide its services as our agent, and not as Bailee or shipper.
1. Relative to outgoing shipments after the show, we recognize that there will be a lapse of time between the completion of packing and the actual pickup of our materials from our booth for loading into a carrier, and that during such time our shipment will be left unattended in our booth.
D. Freight handling charges are the responsibility of the exhibitor to whom shipments have been consigned. Also, charges for loading out freight shipments are the responsibility of the exhibitor from whose booth shipments are made.
E. We agree, in the event of a dispute with Hale relative to any loss or damage to any of our materials or equipment, that we will not withhold payment of any amount due to Hale for drayage or any other services provided by Hale as an offset against the amount of the alleged loss or damage.

Show Name: 42nd Annual Buffalo Niagara Dental Meeting Company Name:
Print Name: Booth No.(s):
Signature: Date:

I have read and understand the material handling rate sheet as well as the material handling limits of liability as stated on the enclosed sheets.
THIS AUTHORIZATION MUST BE SIGNED AND RETURNED TO HALE NORTHEASTERN BEFORE FREIGHT SHIPMENTS CAN BE HANDLED:
Return form by mail, fax (716-896-8908) or scan the completed document and email to csr@haleexpo.com



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Outbound Shipping

- All outbound shipments must have a Hale Bill of Lading filled out and returned to the Hale Service Desk. This authorizes us to place your materials on the carrier of your choice. **IT IS CRITICAL THAT THE HALE BILL OF LADING BE COMPLETED AND A HALE REPRESENTATIVE CHECKS YOUR SHIPMENT.**
- Bills of Lading and shipping labels are available at the Hale Service Desk.
- You must arrange pick up of your shipment with the Common Carrier of your choice.
- You may choose ANY carrier as long as they pick up your materials on time.
- **FED EX / UPS Shipments** have very specific rules for shipping.
- If you must use FED EX / UPS, please be sure you have current, OFFICIAL Labels affixed to your shipment. Also, FED EX / UPS do not allow us to call in a pick-up for you. It is critical that you, as the account holder, call THE DAY BEFORE materials are due to be picked up from the show floor.
- **FEDEX: 1-800-GO-FEDEX UPS: 1-800-742-5877**
- If Hale receives your freight on the inbound, there is no charge for material handling service on the Outbound.

Here is the address your carrier needs to pick up your freight at SHOW SITE:

Buffalo Niagara Convention Center
153 Franklin Street
Pearl Street Loading Dock
Buffalo, NY 14202

**ALL ITEMS MUST BE CLEARED FROM THE SHOW FLOOR BY:
By 5:00PM Friday, October 4, 2019**

**FREIGHT LEFT ON THE FLOOR WILL BE FORCED OUT ON THE HOUSE CARRIER AT
THE EXHIBITOR'S EXPENSE!!**

2019 Internet Order Form

Please return to: Buffalo Niagara Convention Center
 Convention Center Plaza
 Buffalo, NY 14202
 (716) 855-5555 * (800) 995-7570
 Fax: (716) 855-3158
 Email: info@buffaloconvention.com



Today's Date: _____
 Order placed by: _____ Fax _____ Email _____ Mail _____

Event Name: _____	Date(s) of Event: _____
Booth #: _____ Meeting Room: _____	Install Day: _____
Firm Name: _____ On Site Contact: _____	
Address: _____	
Phone #: _____	Fax #: _____
Email: _____	
Authorized By: _____	Title: _____ Date: _____
PAYMENT: Check (Payable to Buffalo Niagara Convention Center): Check #: _____ Amt: \$ _____	
Credit Card: _____ Visa _____ MasterCard _____ American Express	Total amount Charged: \$ _____
Credit Card Number: _____	Expiration Date: _____
Name on Card: _____	

PAYMENT MUST ACCOMPANY ORDER/ADVANCE ORDERS MUST BE RECEIVED 10 DAYS BEFORE EVENT
 Advance orders require access code to be distributed during move-in of show. Please see BNCC staff member for pick-up location.

INTERNET OPTIONS			
Complimentary WiFi	The BNCC Complimentary Wi-Fi is the perfect option to use for your personal data communication needs since cellular data service may not work in all locations.		
Premium WiFi	1 Day \$10.00	2 Days \$15.00	3 Days \$20.00
Meeting Room Hardline Internet	Connection & Usage Fee \$25.00 per hardline		
Exhibit Hall Hardline Internet	Connection & Usage Fee \$35.00 per hardline		
ADDITIONAL INTERNET NEEDS			
Credit Card Machines, Apple TV, Gaming Systems, any internet ready device unable to access a web browser. MAC address must be available for device setup. Inform Event Service Manager/BNCC prior to event.		Connection Fee \$35.00	
Internet Service Technician On-site		\$50.00 per hour	
Public IP addresses, traffic prioritization, and custom WAN/LAN/VLAN configuration available upon request.			

Service	Acct

SUB TOTAL	\$ _____
8.75% NYS TAX:	\$ _____
TOTAL OF ORDER:	\$ _____

***PLEASE NOTE: THIS FORM SERVES AS RECORD OF YOUR FINAL INVOICE.
 NO ADDITIONAL INVOICES WILL BE MAILED OUT.***

Terms and conditions apply— see reverse side of form for details

BUFFALO NIAGARA CONVENTION CENTER – INTERNET

SYSTEM INFORMATION:

- 1) Free basic WIFI is available throughout the facility as a convenience to our guests.
- 2) All users must authenticate on our wireless or wired data systems using either the access code that has been provided by purchasing services using their web browser and a major credit card. Once authenticated, the MAC address of the user's device will stay on file through the duration of the time they've purchased.
- 3) If you are having trouble connecting, please go directly to the Information Desk in the lobby for assistance.
- 4) The Buffalo Niagara Convention Center has networking professionals available to meet with you prior to your event if you have needs that fall out of the scope of this form. This includes onsite office/server setups, network devices (printers, scanners, POS terminals, handheld devices, credit card machines), custom VLANs, VPNs, SSIDs, bandwidth reservation, traffic prioritization/QoS, lab setups, etc. Please let us know and we'll be happy to build a custom implementation that suits your needs.

RULES AND REGULATIONS:

- 1) The Buffalo Niagara Convention Center reserves the right to refuse connection to any exhibitor whose equipment is deemed unsafe by the BNCC electrical supervisor.
- 2) The Buffalo Niagara Convention Center will not be responsible for any damage or loss to any equipment, component, hardware or software and/or any damage or injury to any person caused by the installation, connection or plugging in of any electrical outlet by person(s) other than an authorized Buffalo Niagara Convention Center computer, Electrician.
- 3) All material and equipment furnished by the Buffalo Niagara Convention Center for this service order shall remain the property of The Buffalo Niagara Convention Center and shall be removed ONLY by the Buffalo Niagara Convention Center at the close of the show.
- 4) Payment in full must be rendered prior to internet service connection.
- 5) Advance orders for wired data shall receive priority service.
- 6) Customers may not use their own network switches, routers, hubs, repeaters, wireless access points, network bridges, or wireless range extenders without express written permission from the Buffalo Niagara Convention Center.
Please see your BNCC Service Manager for rental information

2019 Utilities Connection Order Form

Please return to: Buffalo Niagara Convention Center



Convention Center Plaza
 Buffalo, NY 14202
 (716) 855-5555 * (800) 995-7570
 Fax: (716) 855-3158
 info@buffaloconvention.com

Today's Date: _____

Order placed by: Fax Email Mail

*******PLEASE NOTE: USE THIS FORM AS RECORD OF YOUR FINAL INVOICE. NO ADDITIONAL INVOICES WILL BE MAILED OUT.**

Name of Event _____	Date(s) of Event: _____ Booth #: _____
Firm Name: _____	On Site Contact _____
Address: _____	
Phone #: _____	Fax #: _____
Authorized By: _____	Title: _____ Date: _____
PAYMENT: Check (Payable to Buffalo Niagara Convention Center): Check #: _____ Amt:\$ _____	
Credit Card: <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express	Total amount Charged:\$ _____
Credit Card Number: _____	Expiration Date: _____
Name on Card: _____	

PAYMENT MUST ACCOMPANY ORDER / ADVANCE ORDERS MUST BE RECEIVED 10 DAYS BEFORE EVENT
 The rates listed are for one (1) outlet only. The charge for service includes electrical current, installation in the most convenient location, and removal at the close of the show. Special service or wiring into equipment will be charged at prevailing rates for labor and materials.

120 Volt Outlet	ADVANCE	ONSITE	QUANTITY	TOTAL
500 watt or 5 amp outlet	\$87.00	\$174.00		
1,000 watt or 10 amp outlet	\$96.00	\$192.00		
1,500 watt or 15 amp outlet	\$99.00	\$198.00		
2,000 watt or 20 amp outlet	\$107.00	\$214.00		
208 Volt Single Phase				
10 amp or 1/2 HP	\$123.00	\$246.00		
20 amp or 1 HP	\$140.00	\$280.00		
30 amp or 3 HP	\$152.00	\$304.00		
50 amp or 7 1/2 HP	\$190.00	\$380.00		
60 amp or 10 HP	\$227.00	\$454.00		
208 Volt Three Phase				
10 amp or 1/2 HP	\$149.00	\$298.00		
20 amp or 1 HP	\$160.00	\$320.00		
30 amp or 3 HP	\$179.00	\$358.00		
50 amp or 7 1/2 HP	\$221.00	\$442.00		
60 amp or 10 HP	\$260.00	\$520.00		
<i>*Higher amperage available on request – Please ask for quotation.</i>				
Equipment Rental	Advance Order	Floor Order	Quantity	Total
25' – 3 wire #12 extension cord	\$37.00	\$74.00		
50' – 3 wire #12 extension cord	\$59.00	\$118.00		
15 amp power strip	\$40.00	\$80.00		

NO ELECTRICAL SERVICES WILL BE PERFORMED UNTIL PAYMENT IN FULL HAS BEEN RECEIVED.

For Special Electrical Labor requests please contact us at 716-855-5555

Transformers: Transformers are available for altering voltage, provided they are ordered by the deadline.
 Quotations are available on request.

24 Hour Service: Available at an additional 50% charge, if ordered in advance. **I will require 24 hour service:** YES NO

Electrical Outlets: \$ _____
Equipment Rentals: \$ _____
NYS TAX: \$ _____ **8.75%**
TOTAL OF ORDER: \$ _____

Service	Acctg

BUFFALO NIAGARA CONVENTION CENTER - UTILITIES REQUEST FORM

STANDARD ELECTRICAL SERVICE:

120 Volt, A.C., 60 Cycle
208 Volt, A.C., Single Phase, 60 Cycle
208 Volt, A.C., Three Phase, 60 Cycle

RULES AND REGULATIONS:

- 1) All equipment regardless of source of power must comply with the current National Electrical Code, State and Local Safety Codes.
- 2) All equipment must be properly tagged or marked with complete information as to the type and/or amount of current, voltage, phase, frequency, horsepower, etc. required.
- 3) All exhibitors' 120 volt cords must be of the 3 wire, grounded type. All exposed non-current carrying metal parts of fixed equipment, which are liable to be energized, shall be grounded.
- 4) The Buffalo Niagara Convention Center reserves the right to refuse connection to any exhibitor whose equipment is deemed unsafe by the show electrical supervisor.
- 5) Permanent building electrical outlets are not part of booth space and are not to be used by exhibitors unless specified otherwise.
- 6) Special equipment requiring company engineers or technicians for assembly, servicing, preparatory work and operation may be executed without "Show Electrician", however, all service connections and overload protection to such equipment must be made by "Show Electrician" only.
- 7) The Buffalo Niagara Convention Center is not responsible for voltage fluctuation or power failure for temporary conditions. Surge protection is the responsibility of the exhibitor.
- 8) The Buffalo Niagara Convention Center will not be responsible for any damage or loss to any equipment, component, computer, hardware or software and/or any damage or injury to any person caused by the installation, connection or plugging in of any electrical outlet by person(s) other than an authorized Buffalo Niagara Convention Center Electrician.
- 9) We will make every attempt not to locate power panels in exhibit booths, however this is not always possible.
 - a. Obstructions blocking utility floor boxes are subject to relocation as necessary.
- 10) All material and equipment furnished by The Buffalo Niagara Convention Center for this service order shall remain the property of The Buffalo Niagara Convention Center and shall be removed ONLY by the Buffalo Niagara Convention Center Electrician at the close of the show.
- 11) Payment in full must be rendered prior to electrical service connection.
- 12) Advance orders shall receive priority service.
- 13) Electrical service installation is guaranteed to be complete one hour prior to event opening.
- 14) Rates quoted for all connections cover only providing service to the booth in the most convenient manner and does not include connecting equipment or wiring.
- 15) Credit will not be given for outlets installed and not used.
- 16) Unauthorized power not paid for will result in shut down of electrical service.
- 17) Claims will not be considered unless filed by exhibitor prior to close of show.
- 18) There is a \$40.00 fee charged for all checks that are returned

2019 Phone Line Order Form

Please return to: Buffalo Niagara Convention Center
 Convention Center Plaza
 Buffalo, NY 14202
 (716) 855-5555 * (800) 995-7570
 Fax: (716) 855-3158
 Email: info@buffaloconvention.com



Today's Date: _____

Order placed by: _____ Fax _____ Email _____ Mail _____

Event Name: _____	Date(s) of Event: _____
Meeting Room: _____	Install Day: _____
Booth #: _____	
Firm Name: _____ On Site Contact _____	
Address: _____	
Phone #: _____	Fax #: _____
Email: _____	
Authorized By: _____	Title: _____ Date: _____
PAYMENT: Check (Payable to Buffalo Niagara Convention Center): Check #: _____ Amt: \$ _____	
Credit Card: _____ Visa _____ MasterCard _____ American Express	Total amount Charged: \$ _____
Credit Card Number: _____	Expiration Date: _____
Name on Card: _____	

TELEPHONE INFORMATION – ALL INFORMATION MUST BE PROVIDED

BNCC Room or Booth Location for service _____

Please indicate where line is to be installed: LEFT REAR FRONT RIGHT

TELEPHONE	QTY.	ADVANCE ORDER	ON SITE	SUB TOTAL	TAX 8.75%	TOTAL(S)
Singleline		\$25.00	\$50.00			
Additional Lines		\$15.00	\$30.00			

RULES AND REGULATIONS

1. Buffalo Niagara Convention Center is the exclusive provider of telecommunications throughout the center.
2. Incomplete telecommunications requirements may delay processing and labor charges will be added in the event of changes made after initial installation.
3. Credit will not be given for service installed and not used.
4. Only BNCC personnel are authorized to modify wiring. Equipment must remain connected.
5. All equipment must comply with NEC and FCC regulations.
6. Telephone number will be provided upon installation.
7. See BNCC management for any special requests.
8. All equipment and materials are property of the BNCC and shall be removed only by the BNCC electrician at the close of the show.

***PLEASE NOTE: THIS FORM SERVES AS RECORD OF YOUR FINAL INVOICE.
 NO ADDITIONAL INVOICES WILL BE MAILED OUT.***

(Revised 11/2018)

2019 Satellite Install Form

Please return to: Buffalo Niagara Convention Center

Convention Center Plaza
 Buffalo, NY 14202
 (716) 855-5555 * (800) 995-7570
 Fax: (716) 855-3158
 info@buffaloconvention.com



Today's Date: _____

Order placed by: Fax Email Mail

*******PLEASE NOTE: USE THIS FORM AS RECORD OF YOUR FINAL INVOICE. NO ADDITIONAL INVOICES WILL BE MAILED OUT.**

Name of Event: _____	Date(s) of Event: _____	Booth #: _____
Firm Name: _____ On Site Contact _____		
Address: _____		
Phone #: _____	Fax #: _____	
Authorized By: _____	Title: _____	Date: _____
PAYMENT: Check (Payable to Buffalo Niagara Convention Center): Check #: _____ Amt:\$ _____		
Credit Card: <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express	Total amount Charged:\$ _____	
Credit Card Number: _____	Expiration Date: _____	
Name on Card: _____		

PAYMENT MUST ACCOMPANY ORDER / ADVANCE ORDERS MUST BE RECEIVED 10 DAYS BEFORE EVENT

NO INSTALLATION WILL BE DONE ONSITE UNLESS THIS FORM HAS BEEN SUBMITTED.

It is MANDATORY for Buffalo Niagara Convention Center staff to accompany vendor on the roof for installation.

ONLY Buffalo Niagara Convention Center staff will be ALLOWED to do the install.

FAILURE to remove equipment will result in an additional \$200 fee.

Please check off service needed:

Installation of Satellite Dish	COST	SELECT ITEM
Advanced Order	\$50.00	
Onsite Order	\$100.00	
Removal of Satellite Dish		
Failure to Remove Dish **This means the vendor should notify BNCC staff during move-out that equipment needs to be removed from the roof. You are NOT allowed to cut the cable and leave.**	\$200.00	

SUBTOTAL \$ _____
8.75% NYS TAX: \$ _____
TOTAL OF ORDER: \$ _____

Service	Acctg

2019 Water Request Order Form

Buffalo Niagara Convention Center
 Convention Center Plaza
 Buffalo, NY 14202
 (716) 855-5555 * (800) 995-7570
 Fax: (716) 855-3158



Today's Date: _____

Order placed by: ____Fax ____Email ____Mail

Name of Event: _____	Date(s) of Event: _____ Booth #: _____
Firm Name: _____	On Site Contact: _____
Address: _____	
Phone #: _____	Fax #: _____
Authorized By: _____	Title: _____ Date: _____
PAYMENT: Check (Payable to Buffalo Niagara Convention Center) : Check #: _____ Am't: \$ _____	
Credit Card: ____ Visa ____ MasterCard, ____ American Express	Total amount Charged: \$ _____
Credit Card Number: _____	Expiration Date: _____
Name on Card: _____	

PAYMENT MUST ACCOMPANY ORDER

ADVANCE ORDERS MUST BE RECEIVED 10 DAYS PRIOR TO EVENT

**\$90.00 Fee for Advance Orders
 (plus 8.75% tax)**

**\$145.00 Fee (within 10 days of show)
 (plus 8.75% tax)**

Client is responsible to bring necessary equipment (i.e. hose, pump).

³/₄" Standard Hose Connection

If Hose, Fittings, etc. are required on site a \$75.00 Rental & Service Fee will be charged per piece of equipment being hooked up.

All material and equipment furnished by The Buffalo Niagara Convention Center for this service order shall remain the property of The Buffalo Niagara Convention Center and shall be removed ONLY by the Buffalo Niagara Convention Center staff at the close of the show.

Send order along with payment to:
 Buffalo Niagara Convention Center
 Convention Center Plaza
 Buffalo, NY 14202
 (716) 855-5511

You must contact the Buffalo Niagara Convention Center Engineering Department through the Security Office located at the Loading Dock while on site to arrange for connection and draining assistance.

Service	Acctg